

ARRIVAL GUIDE

Arriving into Zurich airport and making your way to Bern

(updated January 2022)

1. Connections at Zurich airport are VERY straightforward with a mainline railway station directly underneath the airport.
2. Checked-in baggage will be processed fairly quickly (usually with TV monitors indicating how long you have to wait for the bags to arrive).

3. As you exit the baggage claim area, you will need to look for signs (“Bahn”) for the train station which is directly across from the terminal.



4. Just walk straight out of the building and cross the slightly hectic walkway and into the next building called “Airport Center” (see right).



5. You are now in a kind of shopping mall, looking something like this:



6. The trains station is basically one or two floors below. Follow the escalators down. You may spot a large check-in area for SWISS airlines ahead of you. This means you are heading in the right direction!

7. On this same level, you will find the ticket office (if you haven't purchased your ticket online already); it looks like this:



8. If and when you do have your tickets (do not expect to buy them on the train), you will need to head towards either Platform 3 or Platform 4. You'll have to go down another little flight of escalators to get onto the platform.



9. There are two direct trains to Bern every hour, currently scheduled to leave at 8 minutes (Platform 3) and 45 minutes (Platform 4) past the hour. Respectively, these trains are usually headed to Geneva Airport and Brig. (Later in the day, just to Bern.)



10. When your train is announced on the blue platform indicator boards (see the example above from Bern station), it will show the distribution of first- and second-class carriages. In the example (left), first-class in Sektor A and Sektor B,

second-class is Sektor C and Sektor D. You will find these sectors marked by signs hanging above the platform – see example right where “B 2” is for Sector B and Platform 2).

11. You just need to walk along the platform and stand more or less in these sectors so that you'll get onto the appropriate second- or first-class carriage. (The trains are often double-deckers and so sitting upstairs can be nicer with a better view.)

12. The two direct trains from the airport will head first to Zurich Main Station before heading off for Bern – the next stop. The trains will wait for about 10 minutes at Zurich Main Station before heading off again.

13. These direct trains are scheduled to arrive in Bern at 28 and 58 minutes past the hour, respectively.
